

BusQuest App – Parent Guide

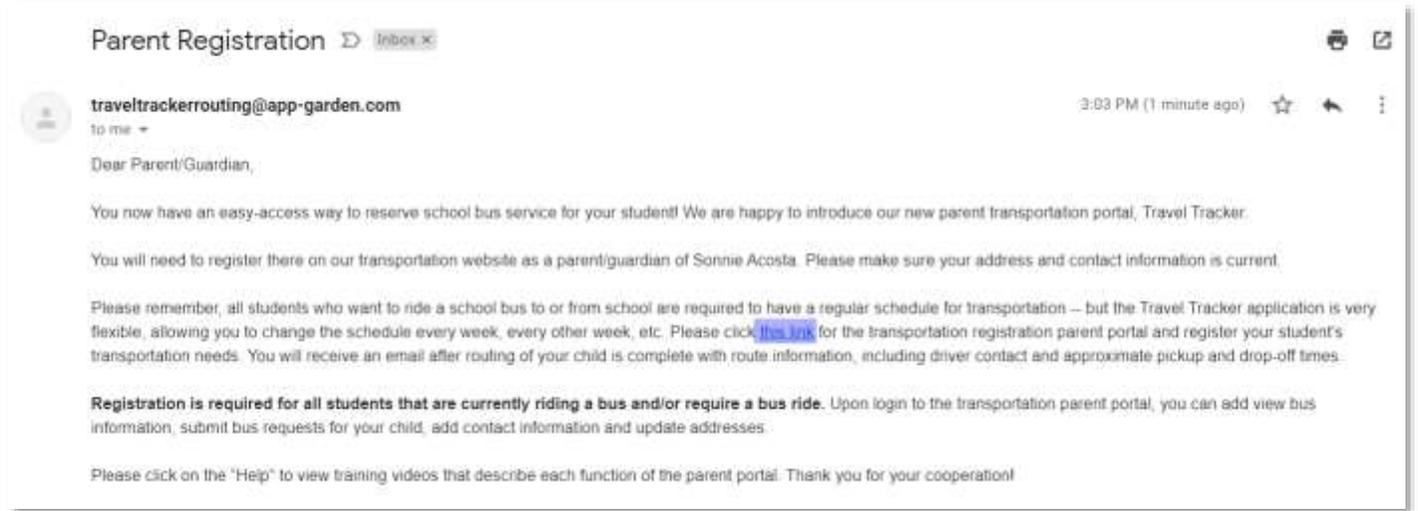
Your school district has opted to use the BusQuest App and Travel Tracker Routing Parent Portal – What does that mean for you? You will now have access to information about your child’s transportation at your fingertips. With the BusQuest App, you will be able to see where your student’s bus is and plan accordingly!

The following document outlines the steps you need to take to successfully set up and login to these features.

Step One:

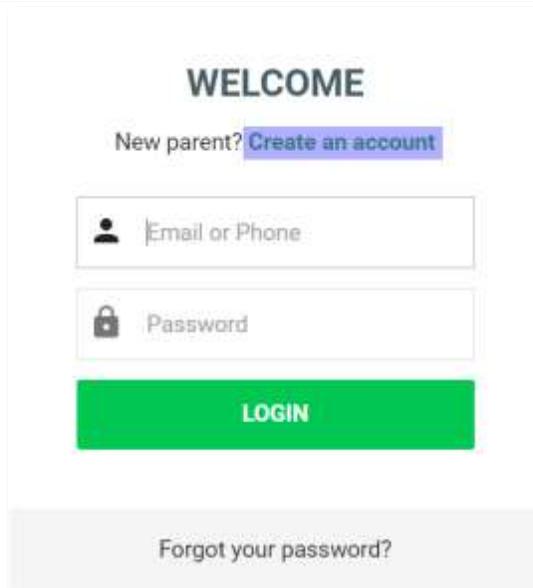
Parent Portal Registration Link

You should receive an email from your school district with a link to access the Parent Portal for Travel Tracker Routing. Follow the hyperlink in the email to begin setting up your login.



You will be redirected to a login screen that looks like the image on the right.

From here, click “Create an Account”



Fill out the requested information correctly.

The screenshot shows a "PARENT REGISTRATION" form with the following fields: Email, Relationship (dropdown menu with "-SELECT -"), Parent First Name, Parent Last Name, Phone Number (with format XXX-XXX-XXXX), Password, and Retype Password. At the bottom, there is a reCAPTCHA "I'm not a robot" checkbox and a "SUBMIT" button.

For your password, there are requirements:

- 8 Characters
- Uppercase letter
- Lowercase letter
- Number
- At least one symbol

You will not be able to submit until these requirements are met and the passwords match.

This screenshot shows the password requirements section of the form. It lists: 8 Characters: 9, Uppercase letter, Lowercase letter, Number, and Symbols (e.g. ~!@#%*&). The strength is indicated as "High". Above this, the "Password" and "Retype Password" fields are shown with a red error message: "Passwords do not match".

Once you have filled out the info correctly, follow the reCAPTCHA instructions and click "submit."

The screenshot shows the "PARENT REGISTRATION" form with the following filled-in information: Email (blurred), Relationship (Mother), Parent First Name (Alfie-Lee), Parent Last Name (Acosta), Phone Number (123-456-7899), Password (blurred), and Retype Password (blurred). The reCAPTCHA "I'm not a robot" checkbox is checked with a green checkmark. The "SUBMIT" button is now highlighted in blue.

You will be prompted to login. Use the Email and Password that you previously created.

WELCOME

New parent? [Create an account](#)

LOGIN

[Forgot your password?](#)

Once logged in, your home page will look like this:

Travel Tracker Parent / Guardian [Help](#) [Agreement](#) [Guide Me](#)

PARENT / GUARDIAN HOME PAGE

View Bus Schedules or Update Information

Click the student picture or name to view and update information.

Sonnie Acosta

My Account

Display Name	Alfie-Lee Acosta
Name	Alfie-Lee Acosta
Email	test@gamil.com
Phone	123-456-7899

UPDATE

Check for or Register Student with Transportation Department

CLICK HERE

*Note: If you have more than one student attending in your school district, they will all be listed., You will **not** need multiple log-ins for multiple students.*

Step Two:

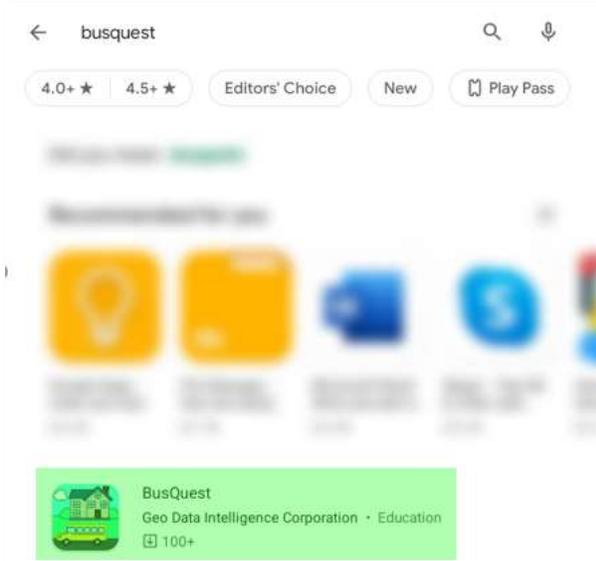
Downloading BusQuest and Logging In

On your Android or Apple smartphone, open up your AppStore.

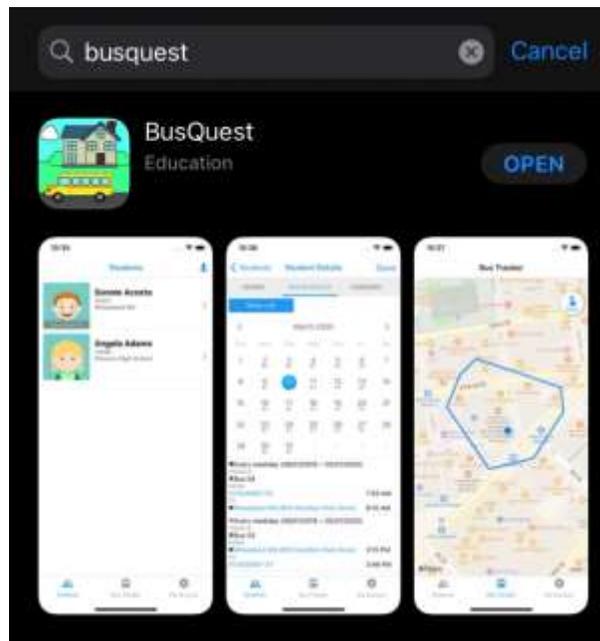
Search for **BusQuest**.

Make sure there are **no spaces** between “Bus” and “Quest.” You may have difficulty finding the correct app otherwise.

On Android:



On Apple:



When you open the app, your phone should prompt you with question about location services and notifications.

For location services, please at least allow “while using the app.” Selecting “do not allow” may prevent the system from being able to notify you that the bus is near.

For notifications – Please allow notifications so that you are notified when the bus is near. Not enabling this will prevent you from using this feature.

You will not be send notifications beyond ones indicating that the bus is near.

After you have successfully downloaded the app, open it and log in using the same email and password you created for logging in to the Parent Portal.



This is what the first page of the BusQuest app looks like. It will have all your student information. Again, if you have more than 1 student, it will show them all.

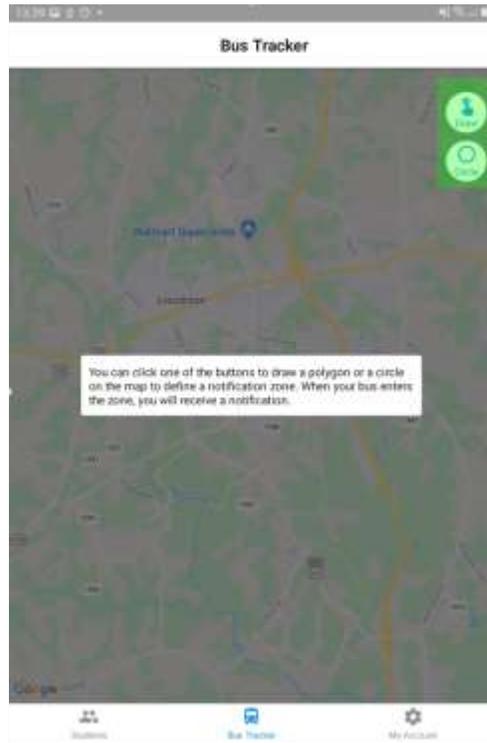


At the bottom of this screen tap where it says "Bus Tracker." This is the function that will allow you to set how close you want the bus to be when it notifies you of its location.

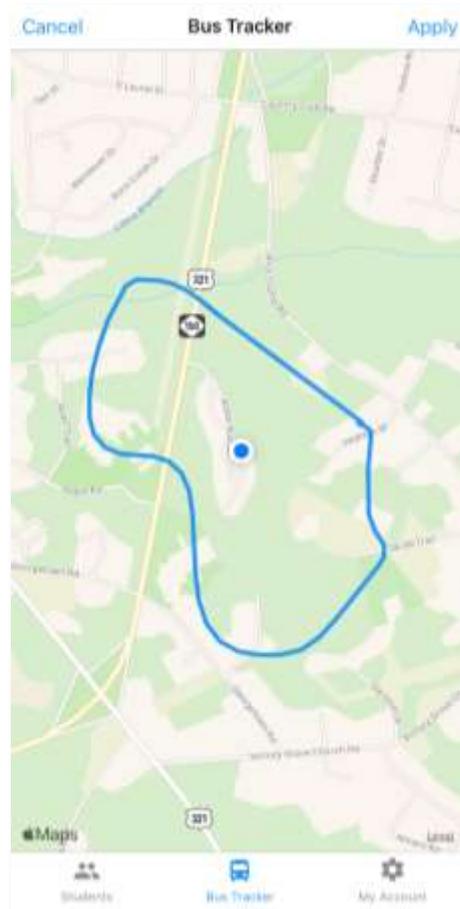


On this page, you set the distance at which you will be notified of the bus approaching.

Alternatively, you can select “circle” and set the distance of the circle in miles.



You can do this by selecting “draw” and drawing a polygon around your residence to your preferred distance/size.



Alternatively, you can select “circle” and set the distance of the circle in miles.

Click apply and you are all set to be notified when your student’s bus is near!

