

### **Travel Tracker**

by app-garden

#### Frequently Asked Questions

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#### What do I do if my Print buttons don't work?

Normally this is caused by a pop-up blocker on your computer as the print option opens a new window to use for the printing. See these links for tips on how to change your pop-up blocker settings. You will want to ALLOW pop-up windows for app-garden.com

 $\underline{http://www.lbl.gov/ehs/training/webcourses/globalAssets/CourseRequirements/disablePopups/disablepopups.html}$ 

 $\underline{http://windows.microsoft.com/en-US/windows7/Internet-Explorer-Pop-up-Blocker-frequently-asked-questions?1353591705}$ 

https://support.mozilla.org/en-US/kb/pop-blocker-settings-exceptions-troubleshooting

#### How do I add a new administrator to the table?

| To add a new transportation  |                                 |                             |                      | <b>T D</b>         |          |  |  |
|------------------------------|---------------------------------|-----------------------------|----------------------|--------------------|----------|--|--|
| administrator, Go to the     | Main Configuration Setup 1      | ables Approvers             | Vehicle Owners       | Trip Requests      | Vehicle  |  |  |
| configuration tab and select | Template Trave                  | l Tracker                   |                      |                    | _        |  |  |
| Administrator Options.       | General Trip Message            | What method o               | loes this database u | se to determine us | er name? |  |  |
| There are four spaces for    | Field Trip Message<br>Lead Davs | ○ Append Email to CN        |                      |                    |          |  |  |
| Transportation               | Chaperone Rules                 |                             |                      |                    |          |  |  |
| Administrators. Add the      | Permission Slip Message         | Place Bar Nam               | e of Database        |                    |          |  |  |
| email address of the         | Administration Options          | Template Trav               |                      |                    |          |  |  |
|                              | Other Setup Decisions           |                             |                      |                    |          |  |  |
| administrator and then click |                                 | Company Nam                 | ie                   |                    |          |  |  |
| on Save.                     |                                 |                             |                      |                    |          |  |  |
|                              |                                 |                             | Administrator User I | Name(s)            | _        |  |  |
|                              |                                 | appgtrans1@g                | -                    |                    |          |  |  |
|                              |                                 | appgowner2@<br>appgtest4@gr |                      |                    |          |  |  |
|                              |                                 | appgrest4@gr                | nail.com             |                    |          |  |  |

#### I have a field trip with the wrong dates listed, how do I correct this?

If the field trip has not been approved, the trip request can be edited and the dates changed. If the trip has been approved, the trip will need to be rescheduled.

| To find your trip, click on the | Submit a Request<br>Your Trip Requests  |       | Submitter:<br>Sort By:         |          | ich1@gmail.com       | <b>v</b>                           |   |            |   |
|---------------------------------|---|-------|--------------------------------|----------|----------------------|------------------------------------|---|------------|---|
| Main Tab and then Your Trip     | Your Vehicle Reservations   | 5     | Requestor Info                 |          | Trip                 | Pickup/Return                      |   |            |   |
| Requests. Sort your trips in    | User Guide  |       | 348 West Bruns<br>appgteach1@g | nail.com | 33<br>Pending        | 10/14/13 1:00 F<br>10/14/13 5:00 F |   |            |   |
| the easiest way to find the     | app-garden Support  |       | 9/24/13 3:36 PN                | 1        | Location<br>Approval |                                    |   |            |   |
| trip you are looking for. If    |   |       |                                |          |                      |                                    |   |            |   |
| the trip has the status of      | Trip Leave  |       |                                |          |                      | Trip Return                        |   |            | 1 |
| Pending Location Approval,      | * Date  | 10/14 | 2013 🗵                         |          |                      | * Date                             |   | 10/14/2013 |   |
| you can click on the trip and   | * Time 1:00 PM () * Time  |       |                                |          | * Time               |                                    |   |            |   |
| edit the trip date and/or       |   |       |                                |          |                      |                                    |   |            |   |
| time.                           |   |       |                                |          |                      |                                    |   |            |   |
| If your trip has the status of  | Requestor Info  | Trip  | Pickup                         | Return   | Туре                 |                                    | 1 |            |   |
| Approved, it will need to be    | 348 West Brunswick High<br>appgleach1@gmail.com<br>9/24/13 3:36 PM<br>Signal Company Signal Company Signa |       |                                |          | ss & Aquatics        |                                    |   |            |   |
| rescheduled to change the       |   |       |                                |          |                      |                                    |   |            |   |
| date and/or time.               |   |       |                                |          |                      |                                    |   |            |   |
|                                 |   |       |                                |          |                      |                                    |   |            |   |

| Click on the trip to open the<br>trip request, scroll to the<br>bottom and click on<br>Reschedule Trip.  | Request Status         Approved           Reschedule Trip         Cancel Trip and Reservations   |
|--|--|
| A window will open where<br>you can select a new Date<br>and Time for your trip. Click<br>on OK to save.<br>If a vehicle had been<br>assigned to the original trip,<br>an email will go to the<br>vehicle owner to let them<br>know that the vehicle has<br>been canceled. | Reschedule Trip       Leave     Return       • Date     at       • Time     at |
| The trip will now go back<br>through the approval and<br>vehicle assignment process.<br>Transportation has the<br>option to approve the trip<br>and assign the vehicle and<br>bypass the original<br>approvers and vehicle<br>owner.                                       |  |

#### How do I cancel a trip?

| Click on the trip to open the<br>trip request, scroll to the<br>bottom and click on Cancel<br>Trip and Reservations.   | Request Status     Approved       Reschedule Trip     Cancel Trip and Reservations |
|--|--|
| If a vehicle had been<br>assigned to the original trip,<br>an email will go to the<br>vehicle owner to let them<br>know that the vehicle has<br>been canceled. |  |

#### How do I submit an athletic trip for a playoff when I don't know what the destination is?

| If the destination is             |  |                              |
|-----------------------------------|--|------------------------------|
| unknown, put To Be                | * Your School / Dept                     | 348 West Brunswick High      |
| Determined in the Destination     | * Destination                            | Select Destination           |
| Not Listed field. Put in Zero for | Destination Not Listed                   | To Be Announced              |
| mileage. The trip can be edited   | * Approximate Number of Miles Round Trip | 0 × Calculate Get Directions |
| later when the details are        |  |                              |
| known.                            |  |                              |

#### How do I change the vehicle assigned to a trip?

The vehicle that is assigned to a trip can be changed without rescheduling the trip or requiring the trip to go back through the approval process. The vehicle can be changed by the vehicle owner or by a transportation administrator.

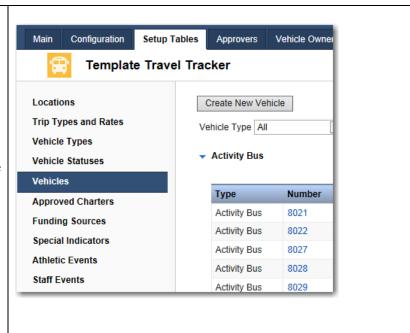
If a trip has been approved and has had a vehicle assigned and is then rescheduled, the trip will need to go back through the approval process and the vehicle assignment process. The trip needs to be reapproved so that the approvers are aware of the date change. Vehicles need to be reassigned because the same vehicle that was originally assigned may not be available on the new date and time.

| When signed on as a vehicle owner, you<br>can see all the vehicles that have been<br>assigned by you by clicking on the All<br>Assignments options under the Vehicle<br>Owners tab. You have multiple options<br>to sort the trips. Find the trip that you<br>wish to assign a different vehicle. | Main       Vehicle Owners         Image: Constraint of the system       Dev County         Pending Vehicle Assignment       All Assignments         Daily Vehicle Schedule       All Assignments With Mileage         Vehicle Mileage Not Entered       Vehicle Mileage Not Entered  | Vehicle Owr<br>Sort By:                             |  | r1@gmail.com 🗸<br>er 🔽<br>Pickup/Return<br>10/7/13 <sup>1:00</sup>              | Stat  |
|---|--|---|--|---|---|
| Click on the trip # to open up the vehicle assignment.  | 348 West Brunswick High  | 17/14 PM Brun<br>17/14 5:00 Cour                    | d Trip<br>nswick<br>nty Parks &<br>reation   | A<br>3<br>H   | 049<br>xctivity Bus<br>48 West Brunswick<br>ligh<br>ppgowner1@gmail.com |
| The top portion of the vehicle<br>assignment gives the trip information.<br>The vehicle type and the vehicle<br>number can be changed from this<br>screen by clicking on the Change<br>button.  | Vehicle Assignment         Vehicle Location       348 West Brunswin         Vehicle Number       8049 Change         Submit       348 West Brunswin         Trip Code       200         Requesting Location       348 West Brunswin         Destination       Brunswick County F         Funding Source       Vehicle Phones         Submitted By       appgteach1@gmain | Pi<br>k High R<br>Parks & Recreation Tr<br>Fi<br>Tr | Yehicle Type A<br>Nokup Date/Time I<br>Return Date/Time I<br>I'rip Type F<br>unding Approver | Activity Bus Change<br>Mar 17, 2014<br>Mar 17, 2014<br>Field Trip<br>Mary Smith | 12:00 PM<br>5:00 PM   |
| To change the vehicle type, click on the  |  |   |  |   |   |

| Change button and then click on the<br>drop down arrow to select the new<br>vehicle type. Click OK to change to the<br>new vehicle type.  | Vehicle Type     Activity Bus Change       Pickup Date/Time     Mar 17, 201       Return Date/Time     Mar 17, 201   |
|---|--|
| When you click on the Change button<br>next to the vehicle number, any buses<br>that are available at your location for<br>the date and time of this trip will be<br>listed. Click on the Choose button to<br>select the new vehicle. | Vehicle Number       Change       Ve         Submit       Trip Code       Type: Yellow Bus         Requesting Location       Type: Yellow Bus       Total adults: 2         Destination       Total students: 20       Total students: 20         Funding Source       Choose       Yellow Bus 203 /66/         Submitted By       Choose       Yellow Bus 327 /72/         Ending Vehicle Use       Choose       Yellow Bus 283 /51/         Driver Cost:       Driver Cost:       Pric         Mileage Cost:       Es       Yellow Bus 308 //         Mileage Cost:       Es       Fellow Bus 309 // |
| Once you have made your changes to<br>the vehicle assignment, click on the<br>Submit button for the changes to take<br>affect.  | Vehicle Assignment         Vehicle Location       348 West Brunswick High <ul> <li>Current Owner</li> <li>appgowner1@gmail.com</li> <li>Vehicle Number</li> <li>203 Change</li> <li>Vehicle Type</li> <li>Yellow Bus Change</li> <li>Submit</li> </ul>   |

#### How do I take a bus out of service?

To take a vehicle out of service, you must be a Transportation Administrator. Go to the Setup Tables Tab and the Vehicle menu. Find the vehicle that you need to take out of service by using one of the sort options. Click on the vehicle number to open up the vehicle information.



| vehicle information. Change the Status to Out of Service | Number<br>Type<br>Location | 8021<br>Activity Bus V<br>348 West Brunswick High V             |  |
|--|----------------------------|---|--|
| and then click on Submit.                                | Student<br>Capacity        | Elem Middle High  |  |
|  | Year                       |   |  |
|  | Make                       | THOMAS  |  |
|  | VIN                        | 1HVBAZRMXMH387870   |  |
|  | License                    | 42020R  |  |
|  | Phone #1                   |   |  |
|  | Phone #2                   |   |  |
|  | Phone #3                   |   |  |
|  | Lift?                      | ⊖Yes <sup>®</sup> No  |  |
|  | Travel<br>Conditions       | O In County ● Unlimited Only Only Only Only Only Only Only Only |  |
|  | Description                |   |  |
|  | Mileage                    | Select  |  |
|  | Status                     | In Service<br>Out of Service                                    |  |
|  | Submit                     | Cancel  |  |
|  |                            |   |  |

#### How do I change pickup/return times after a vehicle has been assigned?

Once a vehicle has been assigned, it will need to be removed from the trip and reassigned to change the pickup and return times in order to insure that the vehicle is still available with the adjusted times. You must be a vehicle owner or a transportation administrator to make this adjustment.

| To find the vehicle assigned<br>to a trip, click on the Vehicle<br>Owners tab and select All<br>Assignments.  | Main       Vehicle Owners       Vehicle Calendar         Image: Comparison of the state of the stat |
|---|---|
| All the trips that have had a<br>vehicle assigned by the<br>school vehicle owner will be<br>listed. The default sort is by<br>pick up date but there are<br>several option to sort the<br>list. | Vehicle Owner: appgowner1@gmail.com  Sort By: Pickup Date Submitter Requesting Locat Trip Number Vehicle Location Vehicle Number 348 West Brunswi Request Location  |
| Find the trip that you wish to<br>change the pickup/return<br>time and click anywhere on<br>the line to open up the<br>vehicle assignment.  | 343 West Brunswick High     25     T15/13 & 0.0 AM     Field Trip     8049     343 West Brunswick     42       appgleach (@gmail.com     11/5/13 2:00 PM     326 North Brunswick     Adlivity Bus     346 West Brunswick High     355,17       348 West Brunswick High     346 West Brunswick High     346 West Brunswick High     900powner1@gmail.com     900powner1@gmail.com  |
| Note the vehicle number<br>that was assigned to the trip.   | Vehicle Assignment         Vehicle Location:       348 West Brunswick High V         Vehicle Number:       8049 Change         Vehicle Phones:       Submit         Trip Code:       25   |

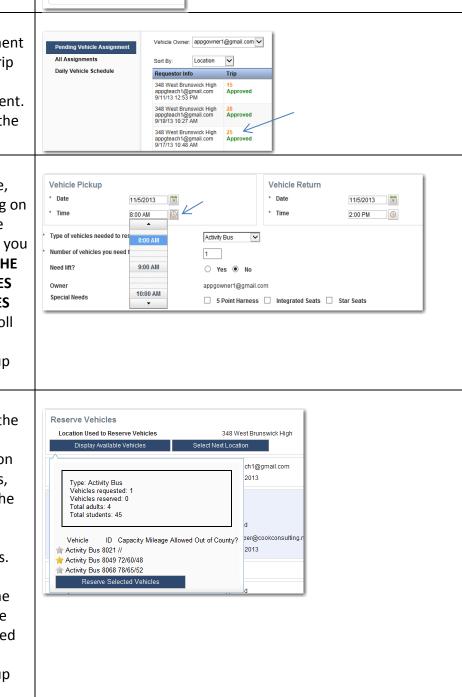
Scroll to the bottom of the vehicle assignment and click on the Remove Vehicle Assignment button.

Since the vehicle assignment has been removed, the trip will now be listed under Pending Vehicle Assignment. Click on the trip to open the trip request.

Before assigning a vehicle, adjust the time by clicking on the clock next to the time and picking the time that you want. **BE SURE TO USE THE PICKUP DATES AND TIMES AND NOT THE TRIP DATES AND TIMES.** You can scroll up or down through the times by clicking on the up and down arrows.

Once you have adjusted the times, you are ready to assign the vehicle. Click on Display Available Vehicles, click on the star next to the vehicle that you want to reserve and then click on Reserve Selected Vehicles.

Be aware, that there is the possibility that the vehicle that was originally assigned to the trip may not be available if the new pickup and return times overlap with another reservation.



L

Approved By

Print

Remove Vehicle Assignment

3481311F 2013/11

Invoice Nbr :

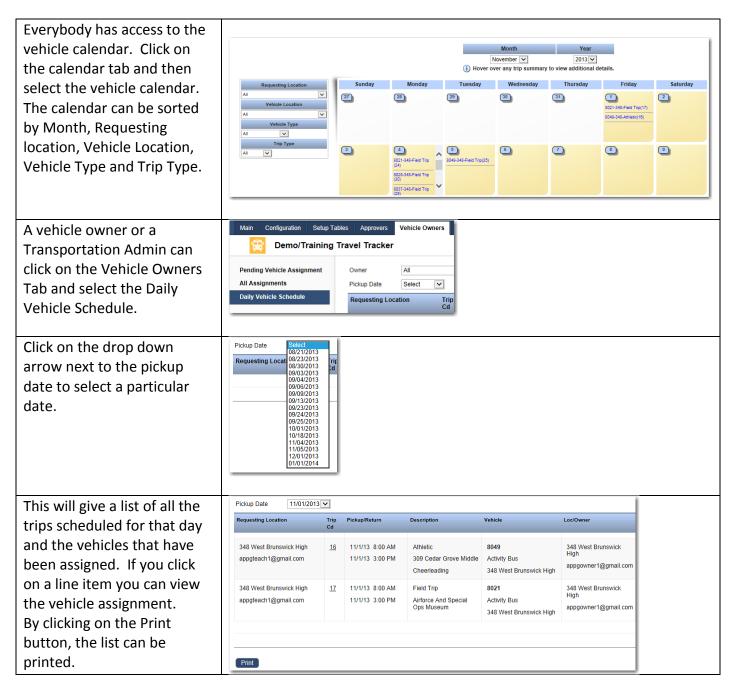
Invoice Status

Pending

 Submit

#### How to see all buses going out for the day and in the next few weeks?

There are several ways to see all the buses going out in the next few weeks. To get a quick overview, you can look at the vehicle calendar. The vehicles for a particular date can be seen from the Vehicle Owners tab or the Vehicle Assignment tab.



| The same information can be<br>obtained by clicking on the<br>Vehicle Assignment tab and | Main Configuration Setup Table           |  | Trip       | Requests Vehicle                   | Assignments School Finan                      | nce Invoices Vehicle C                          |
|--|--|--|------------|------------------------------------|---|---|
| selecting By Pickup Date.  | By Pickup Date<br>By Requesting Location | Requesting Location                                  | Trip<br>Cd | Pickup/Return                      | Description                                   | Vehicle   |
|  | By Submitter<br>By Trip Nbr              | 332 Shallotte Middle<br>cdeveloper@cookconsulting.ne | 1          | 8/21/13 2:00 PM<br>8/21/13 7:00 PM | Field Trip<br>334 South Brunswick High        | 8040<br>Activity Bus<br>332 Shallotte Middle    |
|  | By Vehicle Location<br>By Vehicle Number |  |            |                                    |   |   |
|  | By Vehicle Owner<br>By Invoice Status    | 08/23/2013  Requesting Location                      | Trip<br>Cd | Pickup/Return                      | Description                                   | Vehicle   |
|  | By Vehicle With Odometer                 | 348 West Brunswick High<br>teacher1test@gmail.com    | <u>5</u>   | 8/23/13 6:00 PM<br>8/23/13 9:00 PM | Field Trip<br>308 Brunswick County<br>Academy | 8049<br>Activity Bus<br>348 West Brunswick High |
|  |  | 348 West Brunswick High<br>teacher1test@gmail.com    | <u>5</u>   | 8/23/13 6:00 PM<br>8/23/13 9:00 PM | Field Trip<br>308 Brunswick County            | 8068<br>Activity Bus<br>348 West Brunswick High |
|  |  |  |            |                                    |   |   |

## What happens when I need to assign a bus at the next location or don't have a bus to assign?

| If you are a bus assigner and have<br>a request to assign a bus and do<br>not have a bus to assign, simply<br>click on the Next Location button<br>in the trip form and submit. This<br>will send an email to the Next<br>Location | Reserve Vehicles         Location Used to Reserve Vehicles         Display Available Vehicles         Select Nex | 342 Virginia Williamson Elementary 🔽<br>kt Location                 |
|--|--|---|
| You will see a message that the<br>request has been sent to the next<br>location for assignment. You can<br>submit or close this request. It will<br>no longer appear on your list of<br>trips that need vehicles assigned.        | Location Used to Reserve Vehicles<br>Thank you. This request has been emailed to the veh                         | 000 Transportation<br>nicle owner at the next location for assignme |

#### Where do I go to see available buses if I am Transportation assigning?

Only a Transportation Administrator or vehicle owner at Transportation can assign buses from any location.

| If you are Transportation assigning   |                                   |                                      |
|---------------------------------------|-----------------------------------|--------------------------------------|
| a vehicle to a trip, and want to see  | Reserve Vehicles                  |                                      |
| all the available buses, click on the | Location Used to Reserve Vehicles | 342 Virginia Williamson Elementary 🔽 |
| Vehicle Owners tab and then           | Display Available Vehicles        | Select Next Location                 |
| pending vehicle assignment. Open      |                                   |                                      |
| the Trip Request that needs a         |                                   |                                      |
| vehicle assigned and scroll to the    |                                   |                                      |
| Reserve Vehicles section. If you      |                                   |                                      |
| click on Display Available Vehicles,  |                                   |                                      |
| that will show you the vehicles       |                                   |                                      |
| that are available at the Location    |                                   |                                      |
| listed. Click on the drop down        |                                   |                                      |

| arrow next to the location to<br>change the location. Click on<br>Display Available Vehicles to see<br>the vehicles at that location |  |
|--|--|
|  |  |

## How do you add a vehicle once the trip has been approved and the vehicles have been assigned but the trip has not occurred?

Only a Transportation Administrator can make changes to a trip once it has been approved and vehicles assigned.

Г

| Click on the Trip Request tab and<br>open the trip request that needs<br>to be changed. Scroll down to                          | Vehicles Needed * Do you need vehicles?  | ● Yes ○ No              |
|---|--|-------------------------|
| the Vehicles Needed section.<br>Change the number of vehicles<br>needed.  | Vehicle Pickup           * Date         11/20/13           * Time         1:00 PM                        |                         |
|   | <ul> <li>* Type of vehicles needed to reserve</li> <li>* How many vehicles do you need?</li> </ul>       | Activity Bus            |
| Scroll down to the Reserve<br>Vehicles section and click on<br>Display Available Vehicles to<br>assign and assign an additional | Reserve Vehicles<br>Location Used to Reserve Vehicles<br>Display Available Vehicles Select Next Location | 348 West Brunswick High |
| vehicle.  |  |                         |

#### How do I find trips that have not been approved by the location approver?

To see trips that have not been approved by the location approver you must be a location approver or a Transportation Administrator.

| Click on the Approvers tab and   | Main Configuration Setup T                                   | ables Approvers Vehicle Owners                                     | Trip Requests Vehicle Assi         |
|----------------------------------|--|--|------------------------------------|
| then select Pending Location     | Demo/Training  | Travel Tracker   |                                    |
| Approval. You can see all        | Pending Location Approval                                    | Requesting Location: All   |                                    |
| pending requests or you can sort | Pending Field Trip Approval                                  | <ul> <li>348 West Brunswick High</li> </ul>                        |                                    |
| by location by clicking on the   | Pending Athletic Approval Pending Funding Approval           | Requestor Info   | Trip                               |
| Requesting Location drop down    | Pending Funding Approval<br>Pending High Mileage<br>Approval | 348 West Brunswick High<br>appgteach1@gmail.com<br>9/24/13 3:36 PM | 33<br>Pending Location<br>Approval |
| arrow.                           |  |  |                                    |

#### How do I see all overnight / out of state trips that are pending approval?

To see all overnight/ out-of-state trips, you must be an administrator of the system, an Overnight Approver or the person who can see overnight out of state trips.

| To see overnight/ Out of<br>State trips that are pending | Main Approvers Vehicle Calendar                 |  |                           |  |  |  |  |
|--|---|--|---------------------------|--|--|--|--|
| approval, click on the                                   | Pending Field Trip Approval                     | Requesting Location: 348 West Brunswick High                       |                           |  |  |  |  |
| approvers tab and select                                 | Pending CO Approval                             | Requestor Info   | Trip                      |  |  |  |  |
| Pending CO Approval. Click                               | Location Approvers - All<br>Overnight/OOS Trips | 348 West Brunswick High<br>appgteach1@gmail.com<br>9/24/13 4:14 PM | 34<br>Pending CO Approval |  |  |  |  |
| on the drop down arrow                                   | Overnight/OOS Trips                             | 348 West Brunswick High<br>appgteach1@gmail.com<br>9/24/13 4:17 PM | 35<br>Pending CO Approval |  |  |  |  |
| next to requesting location                              |   |  |                           |  |  |  |  |
| to pick the location to view                             |   |  |                           |  |  |  |  |
| the pending trips for that                               |   |  |                           |  |  |  |  |
| location.  |   |  |                           |  |  |  |  |

#### How do we see all overnight/ out of state trips?

To see all overnight/ out-of-state trips, you must be an administrator of the system, an Overnight Approver or the person who can see overnight out of state trips.

To see all Overnight/ Out of State trips, click on Approvers, Overnight/OOS Trips. Select the location you would like to see.

| Main Approvers Vehicle (                           | Calendar<br>g Travel Tracker                                       |                              |                                      |
|--|--|------------------------------|--------------------------------------|
| Pending Field Trip Approval<br>Pending CO Approval | Requesting<br>Location: 348 We                                     | st Brunswick High            | Y                                    |
| Pending CO Approval                                | Requestor Info   | Trip                         | Pickup/Return                        |
| Location Approvers - All                           | 348 West Brunswick High appgteach1@gmail.com                       | 35<br>Approved               | 10/24/13 7:00 AM<br>10/24/13 7:00 PM |
| Overnight/OOS Trips                                | 9/24/13 4:17 PM  | Approted                     | 101241101.001111                     |
|  | 348 West Brunswick High<br>appgteach1@gmail.com<br>9/24/13 4:14 PM | 34<br>Pending CO<br>Approval | 10/17/13 7:00 AM<br>10/17/13 7:00 PM |

#### How do I see the most recently submitted trips?

| To see the most recent trips by<br>date submitted and sorted by<br>trip requester, click on the<br>Main Tab, Your Trip Requests,  | Main Configuration Setup               |                        | Vehicle Owners | Trip Requests   |
|---|--|------------------------|----------------|-----------------|
| change the Sort By to Date<br>Submitted. The Submitter will<br>default to the requester that is<br>signed on. If you are a<br>Transportation Administrator,<br>you can click on the drop down<br>arrow next to submitter and<br>change to a different person. | Submit a Request<br>Your Trip Requests | Submitter:<br>Sort By: | cdeveloper@coo | kconsulting.net |

| To see all the most recent trips                             | Need Attention!                                  | ● All Trips ○ Trips From  | This Day Forward                              |   |  |
|--|--|---|---|---|--|
| submitted for the entire county, click on the Trip           | By Location<br>By Status<br>By Date              | Requestor Information<br>348 West Brunswick High<br>appgteach1@gmail.com<br>11/7/13 5:30 PM   | Trip<br>54<br>Pending<br>Location<br>Approval | Pickup/Return<br>11/14/13 4:00 PM<br>11/14/13 8:00 PM   | Type<br>Athletic<br>334 South Brunswick High<br>Swimming               |
| Requests Tab and then select<br>By Date Submitted. This will | By Trip Nbr<br>By Submitter<br>By Date Submitted | 348 West Brunswick High<br>appgteach1@gmail.com<br>11/7/13 3:22 PM<br>348 West Brunswick High | 53<br>Approved                                | 12/6/13 6:00 AM<br>12/6/13 11:00 PM<br>11/15/13 3:00 PM | Field Trip<br>Myrtle Beach Convention<br>Center<br>Athletic            |
| show all the trips with the most recently submitted at the   | By Vehicle Type                                  | appgteach1@mmail.com<br>11/7/13 2:30 PM   | Approved                                      | 11/15/13 8:00 PM  | Carolina Forest High School<br>JV Cheerleading,Varsity<br>Cheerleading |
| top. This option is only<br>available for Transportation     |  |   |   |   |  |
| Administrators   |  |   |   |   |  |

#### How do trip requesters enter beginning and ending mileage?

When the trip is completed, the trip requester can adjust the beginning and ending mileage. If the setup decision: Require beginning and ending mileage to be entered upon completion of trip? Is set to Yes, the trip requester will be required to enter the mileage. They will receive an email at the completion of the trip to remind them to enter the mileage.

| To enter the mileage, go to<br>the Main tab and then to<br>Your Vehicle Reservations.<br>Find your trip by using one of<br>the sort options. If more<br>than one vehicle was used<br>for the trip, each vehicle will<br>be listed separately. Open<br>the vehicle assignment.  | Main       Calendar         Image: Complete Trave       Complete Trave         Submit a Request       Your Trip Requests         Your Vehicle Reservations       User Guide         app-garden Support       Image: Complete Trave   |  |
|--|--|--|
| Go to the Ending Vehicle Use<br>section of the Vehicle<br>Assignment. Enter the<br>beginning and ending<br>mileage. You can also enter<br>the driver name and email,<br>the pickup person, the driver<br>hours and comments<br>concerning the vehicle.<br>When you are finished, click<br>on Save and then click on<br>Submit at the bottom of the | Ending Vehicle Use         Driver Cost:       Driver Name       Kathy Kea       Driver Email       Kkea@cookconsulting.net         Pickup Person       Driver       0.00       Cost Per         Rate Type       N/A       Driver Cost:         Mileage Cost:       Estimated Mileage       66.61         Beginning Mileage       0.00       Total Miles         Mileage Cost:       Estimated Mileage       66.61         Ending Mileage       66.61       Cost Per Mile         Miles Driven       66.61       S1.0000         Miles Driven       66.61       S1.0000         Miles Driven       66.61       S1.0000         Miles Driven       66.61       Cost Per Mile         Sasoline Cost:       Gasoline Price Per Gallon       \$3.50         Miles Per Gallon       10.00       Gasoline Cost:         Comments Concerning Vehicle<br>(Transportation Dept will be notified)       Image Cost:       Image Cost: | \$0.00<br>\$0.00<br>\$41.61<br>\$14.56 |
| Vehicle Assignment.  | Assign Mechanic for Inspections (Optional): Select Additional Cost: Return Condition Return Condition Cost Vehicle Charge Type Vehicle Charge Amount Save Total Cost:  | \$0.00<br>\$56.17                      |

| On the Vehicle Assignments view, If mileage has been | 348 West Brunswick High appgleach1@gmail.com | <u>50</u> | 11/20/13 1:00 PM<br>11/20/13 5:00 PM | Field Trip<br>Brunswick County Parks | 8021<br>Activity Bus    | 348 West Brunswick<br>High | 0.00            |
|--|--|-----------|--------------------------------------|--------------------------------------|-------------------------|----------------------------|-----------------|
| entered, it will be noted in the Driver/Hrs column.  | appress reginal.com                          |           | 112010 3.00 FW                       | & Recreation                         | 348 West Brunswick High | appgowner1@gmail.com       | Mileage Entered |

# A trip has occurred, how do I adjust the invoice and then release it for payment to the school financial secretary?

| After the trip has occurred, the | Ending Vehicle Us             | e   |                      |                |                            |         |                           |    |
|----------------------------------|-------------------------------|---|----------------------|----------------|----------------------------|---------|---------------------------|----|
|                                  | Driver Cost: Dri              | ver Name  |                      |                | Driver Email               |         |                           |    |
| trip requester or vehicle owner  | Pic                           | kup Person  |                      |                | Driver Hours               | (       | 0.00 Cost Per Hour \$0.00 |    |
| can enter the driver name        |                               | te Type<br>timated Mileage  | N/A 33.85            | ✓              | Driver Cost:               |         | \$0.00                    |    |
| and email, the pickup            |                               | ginning Mileage   | 55.65                | 100.00         | Total Miles                |         | 15.00                     |    |
| · · ·                            | En                            | ding Mileage  |                      | 140.00         | Cost Per Mile              |         | \$1.0000                  |    |
| person, the driver hours and     | Pic                           | Miles Driven<br>kup Miles (Will be Subtracted)                                  |                      | 40.00<br>25.00 | Mileage Cos                | t:      | \$15.00                   |    |
| comments concerning the          | 0                             | Remove Pickup Miles   | Restore Pickup Miles |                |                            |         |                           |    |
| vehicle. The Transportation      | Gasoline Cost: Ga             |   |                      | \$3.50         |                            |         |                           |    |
| Admin can make changes to        | Co                            | es Per Gallon<br>mments Concerning Vehicle<br>ansportation Dept will be notifie | ed)                  | 10.00          | Gasoline Co                | st:     | \$5.25                    |    |
| -                                |                               |   |                      |                |                            |         |                           |    |
| these fields in addition to      |                               |   |                      |                |                            |         |                           |    |
| adding any additional costs      |                               |   |                      |                |                            |         |                           |    |
| that may apply to the trip.      | -                             | r Inspections (Optional):   | Select 🗸             |                |                            |         |                           |    |
| Once all the cost associated     | Additional Cost : Re          | turn Condition<br>turn Condition Cost   | Excellent 🗸          | \$0.00         | Other Cost<br>Additional C | lost ·  | \$0.00                    |    |
|                                  |                               | hicle Charge Type   | N/A 🗸                |                |                            |         |                           |    |
| with the vehicle have been       | Save                          | hicle Charge Amount   |                      |                | Total Cost:                |         | \$20.25                   |    |
| accounted for, the invoice       |                               |   |                      |                |                            |         |                           | -  |
| can be released for payment      | Payment Informatio            |   |                      |                |                            |         |                           |    |
| to the school financial          | Invoice Status                | Approve   | -                    | Payment        | t Sent By                  | Paid By | Check Nbr                 |    |
|                                  | Pending     Approved for Paym | cdeveloper@cook<br>11/12/13 8   |                      |                |                            |         |                           |    |
| secretary by clicking on         | O Payment Sent                | Payment Comments for<br>Responsible for Paymer                                  | r Person             |                |                            |         |                           | 1  |
| Approved for Payment. Your       | O Paid                        |   |                      |                |                            |         |                           |    |
| userid and the date and time     |                               |   |                      |                |                            |         |                           |    |
| will show in the Approved By     |                               |   |                      |                |                            |         |                           |    |
|                                  |                               | Payment Comments for  | r Person             |                |                            |         |                           | -1 |
| box. Click on Submit.            |                               | Responsible for Posting   | ) r ayment:          |                |                            |         |                           |    |
|                                  |                               |   |                      |                |                            |         |                           |    |
|                                  |                               |   |                      |                |                            |         |                           |    |
|                                  | Submit                        | Print   |                      |                |                            |         |                           |    |
|                                  | Calendar                      |   |                      |                |                            |         |                           |    |

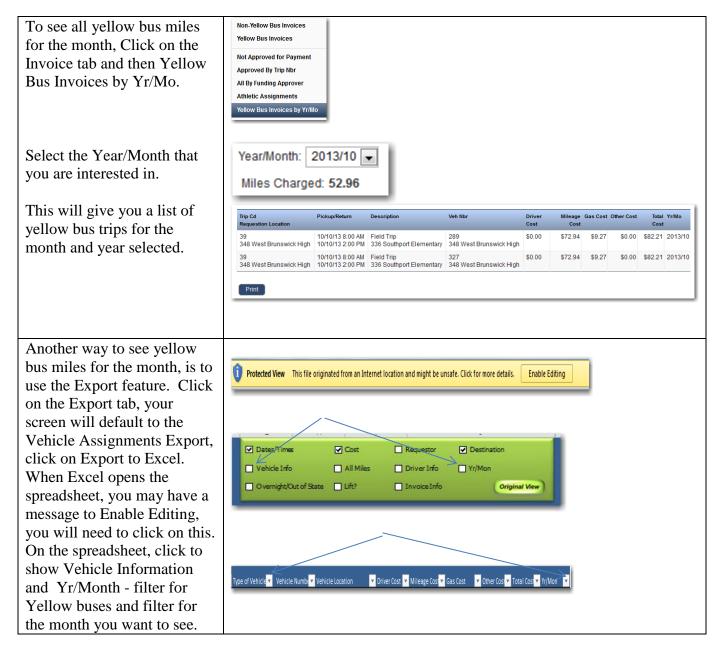
## I accidentally released an invoice for payment and now I need to change something on the invoice - how do I do that?

There are several different ways to access the invoice. You can go to the Vehicle Assignment tab and then use the sorts available to retrieve the invoice required. You can also go to the Invoice tab and find your invoice from there.

| When an invoice has been     | Ending Veh                                    | cle Use<br>Driver Name                   |  |                     | Driver Email                 |                    |          |
|------------------------------|---|--|--|---------------------|------------------------------|--------------------|----------|
| Approved for Payment, the    | Driver Cost.                                  | Pickup Perso                             |  |                     | Driver Hours 0.0             | 0 Cost Per H       |          |
| fields in the Ending Vehicle | Mileage Cost                                  | Rate Type<br>Estimated M                 | ileage   | N/A<br>33.85        | Driver Cost:                 |                    | \$0.00   |
| Use section are no longer    |   | Beginning M<br>Ending Milea              | ge   | 0.00<br>140.00      | Total Miles<br>Cost Per Mile | 115.00<br>\$1.0000 |          |
| editable. You will have to   |   |  | Miles Drive  | ) 25.00             | Mileage Cost :               |                    | \$115.00 |
| mark the invoice as Pending, | Gasoline Co                                   | Miles Per Ga                             | llon   | \$3.50<br>10.00     | Gasoline Cost                |                    | \$40.25  |
| and click on Submit to Save. | Assign Mech                                   | 1. | oncerning Vehicle<br>on Dept will be notifi<br>tions (Optional): |                     |                              |                    |          |
| You will need to open the    | Additional Co                                 | st : Return Cond<br>Return Cond          |  | Excellent<br>\$0.00 | Other Cost<br>Additional Cos | \$0.00             | \$0.00   |
| invoice again, make changes  |   | Vehicle Char<br>Vehicle Char             |  | N/A                 |                              |                    |          |
| and then release again for   |   | hicle Assignr                            |  |                     | Total Cost:                  |                    | \$155.25 |
| e                            | Payment In                                    | ormation                                 | nent   |                     |                              |                    |          |
| payment.                     | Invoice Nbr<br>Invoice Status                 | 3481311F                                 | Арргоу   | red By              | Paymen                       | t Sent By          | Paid E   |
|                              | <ul> <li>Pending</li> <li>Approved</li> </ul> |  | developer@coo<br>11/13/13  |                     | net                          |                    |          |

#### How do I see the yellow bus miles for the month?

The yellow bus invoices for the month for each location provides a breakdown by account code - however, the trips for that month must be released for payment to show up on this invoice summary.



#### How do I change the vehicle assigned to a trip?

The vehicle that is assigned to a trip can be changed without rescheduling the trip or requiring the trip to go back through the approval process. The vehicle can be changed by the vehicle owner or by a transportation administrator.

If a trip has been approved and has had a vehicle assigned and is then rescheduled, the trip will need to go back through the approval process and the vehicle assignment process. The trip needs to be reapproved so that the approvers are aware of the date change. Vehicles need to be reassigned because the same vehicle that was originally assigned may not be available on the new date and time.

| When signed on as a vehicle owner, you<br>can see all the vehicles that have been<br>assigned by you by clicking on the All<br>Assignments options under the Vehicle<br>Owners tab. You have multiple options<br>to sort the trips. Find the trip that you<br>wish to assign a different vehicle. | Main       Vehicle Owners       Calendar         Image: Dev County Schools Travel Tracker       Dev County Schools Travel Tracker         Pending Vehicle Assignment       Vehicle Owner:       appgowner1@gmail.com V         All Assignments       Sort By:       Trip Number       Vehicle Mileage         Vehicle Mileage Not Entered       Trip Nbr/Sch/Sub By       Pickup/Return       State   |
|---|---|
| Click on the trip # to open up the vehicle assignment.  | 200     348 West Brunswick High appgteach1@gmail.com     3/17/14     12:00 PM Brunswick     Sid9       348 West Brunswick High appgteach1@gmail.com     3/17/14     5:00 PM Brunswick     Activity Bus       3/17/14     5:00 PM Brunswick     Sid9       3/17/14     5:00 PM Brunswick     Activity Bus       3/17/14     5:00 PM Brunswick     Sid9       3/17/14 </td |
| The top portion of the vehicle<br>assignment gives the trip information.<br>The vehicle type and the vehicle<br>number can be changed from this<br>screen by clicking on the Change<br>button.  | Vehicle Assignment         Vehicle Location       348 West Brunswick High ♥       Current Owner       appgowner1@gmail.com       admintest@gmail.com         Vehicle Number       8049 Change       Vehicle Type       Activity Bus Change         Submit       Trip Code       200       Pickup Dater/Time       Mar 17, 2014       12:00 PM         Requesting Location       348 West Brunswick High       Return Dater/Time       Mar 17, 2014       5:00 PM         Destination       Brunswick County Parks & Recreation Trip Type       Field Trip       Funding Approver         Vehicle Phones       Teacher       Mary Smith         Submitted By       appgteach1@gmail.com       Reservation Created By appgowner1@gmail.com       2/26/14 2:24 PM  |
| To change the vehicle type, click on the<br>Change button and then click on the<br>drop down arrow to select the new<br>vehicle type. Click OK to change to the<br>new vehicle type.  | Vehicle Type     Activity Bus       Pickup Date/Time     Mar 17, 201       Return Date/Time     Mar 17, 201   |

| When you click on the Change button<br>next to the vehicle number, any buses<br>that are available at your location for<br>the date and time of this trip will be<br>listed. Click on the Choose button to<br>select the new vehicle. | Vehicle Number       Change       Ve         Submit       Trip Code       Type: Yellow Bus         Requesting Location       Total adults: 2       Total students: 20         Funding Source       Choose       Yellow Bus 203 /66/         Vehicle Phones       Choose       Yellow Bus 327 /72/         Ending Vehicle Use       Choose       Yellow Bus 283 /51/         Driver Cost:       Driver Cost:       Pri         Rate       Choose       Yellow Bus 308 //         Mileage Cost:       Es       Choose         Fr       Choose       Yellow Bus 309 //         Er       Choose       Yellow Bus 309 // |
|---|---|
| Once you have made your changes to<br>the vehicle assignment, click on the<br>Submit button for the changes to take<br>affect.  | Vehicle Assignment         Vehicle Location       348 West Brunswick High V         Current Owner       appgowner1@gmail.com         Vehicle Number       203 Change         Vehicle Type       Yellow Bus Change         Submit       Submit   |